

244003

Sandhill
Telephone Cooperative

2013-12-A

May 7, 2013

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Dear Sir or Madam,

We had submitted the enclosed changes in August 2012. I would like to resubmit as we continue to receive correspondence addressed to our previous CEO/Manager Irvin Williams. Mr. Williams has retired. Please change the General Manager company contact to myself.

Respectfully,



C Lee Chambers
CEO/Manager

Cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main St, Suite 900
Columbia, South Carolina 29201

Sandhill
Telephone Cooperative

August 20, 2012

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Dear Sir or Madam,

Enclosed you will find two updated Utility Representative Forms for Sandhill Telephone Cooperative. Areas updated are General Manager, Customer Relations/Complaints Representative for Escalated Complaints and Dual Party Mailings. Please feel free to contact me at (843)658-6379 with any questions or concerns.

Respectfully,



C Lee Chambers
CEO/Manager

Cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main St, Suite 900
Columbia, South Carolina 29201

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS
 TYPE: ☐ IXC ☐ CLEC ☒ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Sandhill Telephone Cooperative</u>	
Company Name <u>Sandhill Telephone Cooperative</u>	FEIN/SSN <u>(843)658-3434</u>
Dba/fka <u>PO Box 519</u>	Telephone # _____
Mailing Address <u>Jefferson, SC, 29718</u>	
City, State, Zip Code <u>122 S Main St</u>	
Business Location <u>Jefferson, SC, 29718</u>	
City, State, Zip Code _____	Chesterfield County

REGISTERED AGENT INFORMATION

Registered Agent: <u>Jeanne Oliver</u>	
Mailing Address: <u>PO Box 519</u>	
<u>Jefferson, SC, 29718</u>	
City, State, Zip Code _____	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

	<u>C Lee Chambers</u>
A.	General Manager (Include Address if different than above) <u>(843)658-6379</u> / <u>(843)658-7700</u> / <u>lee.chambers@shtc.net</u> Telephone Number / Facsimile Number / E-mail Address <u>Jeanne Oliver</u>
B.	Customer Relations/Complaints Representative (Include Address if different than above) <u>(843)658-6845</u> / <u>(843)658-6844</u> / <u>jeanne.oliver@shtc.net</u> Telephone Number / Facsimile Number / E-mail Address <u>Carroll Rivers</u>
C1.	Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above) <u>(843)658-9008</u> / <u>(843)658-7700</u> / <u>carroll.rivers@shtc.net</u> Telephone Number / Facsimile Number / E-mail Address <u>(800)523-2610 prefer local (843)658-3434</u>
C2.	Customer Contact (Toll Free Number) <u>Dean Gulledge</u>
D.	Engineering Operations (Include Address if different than above) <u>(843)658-6840</u> / <u>(843)658-7700</u> / <u>dean.gulledge@shtc.net</u> Telephone Number / Facsimile Number / E-mail Address <u>Dean Gulledge</u>
E.	Test and Repair (Include Address if different than above) <u>(843)658-6840</u> / <u>(843)658-7700</u> / <u>dean.gulledge@shtc.net</u> Telephone Number / Facsimile Number / E-mail Address <u>24/7 Repair Service</u>
F.	Emergencies (During Non-Office Hours) <u>(843)658-3471</u> / <u>n/a</u> / <u>n/a</u> Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Jeanne Oliver
Regulatory Officer (Include Address if different than above)
(843)658-6845 / (843)658-6844 / jeanne.oliver@shtc.net
Telephone Number / Facsimile Number / E-mail Address

Susan Melton
H. **Dual Party Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address

Susan Melton
I. **Interim LEC Fund Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address

Susan Melton
J. **Universal Service Fund Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address

Raymond Fisher
K. **Gross Receipts Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6837 / (843)658-7700 / raymond.fisher@shtc.net
Telephone Number / Facsimile Number / E-mail Address


Jeanne Oliver
L. **Lifeline Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6845 / (843)658-6844 / jeanne.oliver@shtc.net
Telephone Number / Facsimile Number / E-mail Address

C Lee Chambers by Jeanne Oliver

This form was completed by

CEO/Manager

Title


Signature

/ August 20, 2012

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201